

# Guest booking and cancellation terms

## Our booking terms

- Confirmation of the reservation by email.
- No prepayment required.  
A credit card number will be required as a guarantee.

## Our cancellation terms

We would like to inform you that in case of a booking cancellation prior the stay beginning, or in case of an early departure during the stay, it will be due, as a penal clause by the defaulting contractor a fixed fee compensation set as follows.

- from the reservation date to 7 days before arrival: no charge
- from 6 days to 3 days before arrival: 50% of the total amount
- 2 days before arrival at no show or early departure: 100% of the total amount

**Covid-19: any reservation canceled due to the Coronavirus epidemic will not incur any costs until 2 days before the scheduled date of arrival and on presentation of medical proof.**

**No fees will be charged in the event of a decision by the authorities to temporarily close the establishment for an epidemic.**

Thank you to kindly take note of all these conditions.

“All litigations and disagreements arising between persons having contracted as a trader and relating to the validity, interpretation or execution of this contract, will fall under the jurisdiction of Chambéry Commercial Court. The other litigations or disagreements will fall within the designated legal jurisdictions”

Booking and cancellation terms applicable in case of events are the following:

- Non--modifiable and non--refundable reservation.
- Request for a 50% deposit based on the total amount of the stay, sent by check or credit card.
- Payment of the balance upon arrival. Not refundable even in case of early departure.

S.A.R.L La Lauzière de Val capital of 8000€  
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